Embroidery FAQ's

What is embroidery?

Embroidery is the decoration of garments with machined needlework, where your design is actually sewn into the fabric. Our modern computerized embroidery machines provide a professional look to customize your casual wear, caps, bags, blankets, and more.

How is the price determined?

Embroidery prices are determined by the number of stitches in a design, the number of embroidery locations, and the quantity of items being embroidered. Most items are priced based on one location of embroidery with the design containing up to 10,000 stitches.

What is the "digitizing logo fee?"

Digitizing is the process of converting your design or logo into a format that is read by the embroidery machines to sew. Our digitizing fees are $60 for logos up to 10,000 stitches. Larger logos may require additional charges. This is a one-time set-up fee. Your logo will be kept on file for future use. There is no fee for a stock design or text only embroidery.

What is the minimum quantity to order?

No minimum on embroidery, one unit is fine.

What is the turn around time for custom apparel?

Typical turn around time is two weeks from the time your order is placed until the day it would ship. This turn around time depends on the size of the order, the work required to prepare your design or logo for embroidery, and the confirmation of your e-proof.

How do I submit my logo or design?

You can upload your art file or image while placing your order, or later e-mail it to art@bjscustomcreations.com

Can I get an actual sample?

A sew-out swatch of your embroidered logo sewn into fabric will be uploaded for you to view and approve via our e-proof system. If you would like the actual swatch mailed or shipped for your approval before production we can do that, please keep in mind that requesting an actual swatch may delay your order by a few days. Blank items can be purchased for sizing purposes also.